

## Monitoring and Scrutiny Arrangements for 2003/04 Best Value National Performance Indicators

*Strategic Monitoring Committee = SMC*

*Economic and Social Development Scrutiny Committee = S&EDSC*

*Education Scrutiny Committee = EdSC*

*Social Care and Strategic Housing Scrutiny Committee = SC&SHSC*

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
<b>Corporate Health</b>		
BV 1	Community Strategies	SMC - annual
BV 2	The equality standard for local government in England	SMC - annual
BV 3	The percentage of citizens satisfied with the overall service provided	SMC – every 3 years (next info Jan. 04)
BV 4	The percentage of complainants satisfied with the handling of their complaint	SMC – every 3 years (next info Jan. 04)
BV 8	Invoices paid on time	SMC 4,6,8,10,12 months
BV 9	Council Tax collected	SMC - annual
BV 10	Non-domestic rates collected	SMC - annual
BV 11a	Women in senior management	SMC 4,6,8,10,12 months
BV 11b	Black and minority ethnic staff in senior management	SMC 4,6,8,10,12 months
BV 12	Sickness absence	SMC 4,6,8,10,12 months
BV 14	Early retirements	SMC - annual
BV 15	Ill health retirements	SMC - annual
BV 16	Disabled employees	SMC - annual

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 17	Black and ethnic minority employees	SMC 4,6,8,10,12 months
BV 76	Housing Benefit (HB) and Council Tax Benefit (CTB) security	SMC 4,6,8,10,12 months
BV 78a	Speed of processing new claim to HB/CTB	SMC 4,6,8,10,12 months
BV 78b	Speed of processing changes of circumstances to HB/CTB	SMC 4,6,8,10,12 months
BV 78c	Renewal claims to HB/CTB	SMC 4,6,8,10,12 months
BV 79a	Accuracy of HB/CTB claims	SMC 4,6,8,10,12 months
BV 79b	Accuracy of recovering overpayments	SMC - annual
BV 80	Overall satisfaction with the service	SMC – every 3 years (next info Jan. 04)
BV 156	Building Accessibility	SMC - annual
BV 157	E-government	SMC 6,8,10,12 months
BV 179	Planning searches within 10 days	SMC 4,6,8,10,12 months
BV 180a	Energy Consumption	SMC - annual
BV180b	Energy Consumption	SMC - annual
<b>Education</b>		
BV 33	Youth service expenditure	S&EDSC – annual
BV 34a	Surplus places in primary schools	EdSC - annual
BV 34b	Surplus places in secondary schools	EdSC - annual
BV 38	5 or more A*-C GCSEs	EdSC - annual
BV 39	5 or more A*-G GCSEs	EdSC - annual
BV 40	Key Stage 2 Math tests	EdSC - annual
BV 41	Key Stage 2 English tests	EdSC - annual
BV 43	SEN statements	EdSC - annual

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 44	Pupils permanently excluded	EdSC – annual
BV 45	Absence in secondary schools	EdSC - annual
BV 46	Absence in primary schools	EdSC - annual
BV 48	Schools under special measures	EdSC – annual
BV 159	Permanently excluded pupils attending alternative tuition	EdSC - annual
BV 181	Key Stage Three Results	EdSC - annual
BV 192	Quality of teaching for early years and childcare services	EdSC - annual
BV 193	How the authority's Schools Budget compares with its Schools Funding Assessment	EdSC - annual
BV 194	Proportion of children level 5 or above, KS2 in English and Math	EdSC - annual
<b>Social Services</b>		
BV 49	Stability of Placements for Looked After Children	SC&SHSC 4,6,8,10,12 months
BV 50	Educational qualifications for Looked After Children	SC&SHSC 4,6,8,10,12 months
BV 51	Cost of services for Looked After Children	SC&SHSC 4,6,8,10,12 months
BV 52	Cost of services for intensive social care for adults	SC&SHSC 4,6,8,10,12 months
BV 53	Intensive home care for over 65s	SC&SHSC 4,6,8,10,12 months
BV 54	Over 65s helped to live at home	SC&SHSC 4,6,8,10,12 months

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 56	Percentage of items of equipment delivered within 7 working days	SC&SHSC 4,6,8,10,12 months
BV 58	People receiving statements	SC&SHSC 4,6,8,10,12 months
BV 161	Employment, education and training for care leavers	SC&SHSC - Annually
BV 162	Reviews of child protection cases	SC&SHSC 4,6,8,10,12 months
BV 163	Adoptions of children looked after	SC&SHSC 4,6,8,10,12 months
BV 195	Acceptable waiting time for assessment	SC&SHSC 4,6,8,10,12 months
BV 196	Acceptable waiting time for care packages	SC&SHSC 4,6,8,10,12 months
<b>Housing</b>		
BV 62	Unfit private sector dwellings	SC&SHSC 4,6,8,10,12 months
BV 183	Length of stay in temporary accommodation	SC&SHSC 4,6,8,10,12 months
<b>Cleanliness</b>		
BV 199	Local street and environmental cleanliness	ESC 4,6,8,10,12 months
<b>Waste</b>		
BV 82a	Household waste recycled	ESC 4,6,8,10,12 months
BV 82b	Household waste composted	ESC 4,6,8,10,12 months

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 82c	Household waste used to recover other energy sources	ESC 4,6,8,10,12 months
BV 82d	Household waste landfilled	ESC 4,6,8,10,12 months
BV 84	Household waste collected per head	ESC 4,6,8,10,12 months
BV 86	Cost of household waste collection	ESC - Annual
BV 87	Cost of waste disposal	ESC - Annual
BV 89	The percentage of people satisfied with the cleanliness standard in their area	ESC – every 3 years (next info Jan. 04)
BV 90a	The percentage of people satisfied with household waste collection	ESC – every 3 years (next info Jan. 04)
BV 90b	The percentage of people satisfied with waste recycling	ESC – every 3 years (next info Jan. 04)
BV 90c	The percentage of people satisfied with waste disposal	ESC– every 3 years (next info Jan. 04)
BV 91	Residents served by kerbside recycling	ESC 4,6,8,10,12 months
<b>Transport</b>		
BV 96	Condition of principal roads	ESC - annual
BV 97	a) Condition of non-principal roads b) Condition of unclassified roads	ESC - annual
BV 99	Road safety	ESC - annual
BV 100	Road works	ESC 4,6,8,10,12 months
BV 102	Passenger journeys on buses	ESC - annual
BV 103	The percentage of respondents satisfied with local provision of public transport information	ESC – every 3 years (next info Jan. 04)

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 104	The percentage of all respondents satisfied with the local bus service	ESC – every 3 years (next info Jan. 04)
BV 165	Pedestrian crossings for disabled people	ESC - annual
BV 178	Footpaths and rights of way	ESC - annual
BV 186	Roads not needing repair	ESC - annual
BV 187	Condition of surface footway	ESC - annual
<b>Planning</b>		
BV 106	New homes on previously developed land	ESC - annual
BV 107	Cost of planning	ESC 4,6,8,10,12 months
BV 109	Planning applications within 8 weeks	ESC 4,6,8,10,12 months
BV 111	The percentage of applicants satisfied with the service received	ESC – every 3 years (next info Jan. 04)
BV 188	Delegation of Decisions	ESC 4,6,8,10,12 months
BV 200	Plan Making	ESC - annual
<b>Environmental Health and Trading Standards</b>		
BV 166	Environmental health and trading standards checklist of best practice	ESC 4,6,8,10,12 months
<b>Culture</b>		
BV 114	Adoption of local authority cultural strategy	S&EDSC – annual
BV 119a	The percentage of residents satisfied with the Local Authority sports and leisure facilities	S&EDSC – every 3 years (next info Jan. 04)
BV 119b	The percentage of residents satisfied with the Local Authority libraries	S&EDSC – every 3 years (next info Jan. 04)
BV 119c	The percentage of residents satisfied with the Local Authority museums	S&EDSC – every 3 years (next info Jan. 04)

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 119d	The percentage of residents satisfied with the Local Authority arts activities and venues	S&EDSC – every 3 years (next info Jan. 04)
BV 119e	The percentage of residents satisfied with the Local Authority parks and open spaces	S&EDSC – every 3 years (next info Jan. 04)
BV 170	Number of visits to museums	S&EDSC 4,6,8,10,12 months
<b>Libraries</b>		
BV 117	Number of visits to libraries	S&EDSC 4,6,8,10,12 months
BV 118	The percentage of library users who found the book/information they wanted or reserved it and were satisfied with that outcome	S&EDSC – annual
<b>Community Safety</b>		
BV 126	Domestic burglaries	SMC 6,8,10,12 months
BV 128	Vehicle crimes	SMC 6,8,10,12 months
BV 174	Racial incidents	SMC 6,8,10,12 months
BV 175	Racial incidents with further action	SMC 6,8,10,12 months
BV 176	Domestic refuge places	SMC annual
<b>Community Legal Services</b>		
BV 177	Percentage of expenditure on Community Legal Service priorities	Priorities will be identified during 2003/2004 and targets established for 2004/2005 - to be reported to SMC
<b>Cross-cutting BVPIs</b>		

## Appendix 2

BVPI Ref.	Description	Scrutiny Committee and reporting frequency
BV 197	Teenage Pregnancies	SC&SHSC 4,6,8,10,12 months
BV 198	Participation in Drug Treatment Programmes	SC&SHSC 4,6,8,10,12 months